



Frequently Asked Audience Questions

Welcome to Cappella Clausura! We're thrilled to have you joining us for one of our upcoming concerts. It's important to us that every member of our audience feels welcome and comfortable at our events, and we believe that knowing what to expect helps facilitate a more enjoyable viewing experience. Check out the compiled list of frequently asked audience questions and get excited for your upcoming concert experience!

Should I dress up for the event?

Only if you want to! Our concerts are set up so that our audiences are watching the performers, not each other, so feel free to attend in any attire that makes you feel comfortable.

Is there an intermission during the concert?

Sometimes our concerts have an intermission, but not always. A typical concert lasts around 90 minutes.

What happens if I arrive late?

We are happy to allow late seating, but the ushers will likely ask you to wait for a pause in the music before taking your seat in order to avoid disrupting other audience members.


How early should I arrive?

Our typical Front of House process will likely move a little slower as we take extra measures to prevent the spread of COVID-19 at our concerts. We recommend planning to arrive 15-20 minutes early in order to ensure that you are not rushed. Once you're seated, you can get comfortable and look through our digital program until the concert begins.

When am I supposed to clap during the concert?

Although the typical signal that a piece is over is when the conductor lowers their arms, we encourage our audiences to express their appreciation for the performance through applause and cheers whenever they feel so inclined.





What if I don't understand the language of the music?

Much of our music is sung in languages other than English. In order to ensure that all of our audience members can appreciate the lyrics of our pieces, we are glad to offer translations both digitally and in print. You are welcome to look at these translations during the concert; we just ask that you make sure that your phone is on silent while doing so.

Where do I sit?

All of our concerts are general admission, which means you are welcome to sit wherever you like. In order to facilitate social distancing, there may be sections of the audience that are roped off or have dots asking audience members to spread out; please do your best to follow those posted instructions. Pods of attendees are welcome to sit closer together.

Who should I talk to if I need assistance during the event?

All of our staff and volunteers will be identified with name tags. They will all be happy to assist you at any point during the event.

What are your COVID safety guidelines?

All patrons, staff, and volunteers will be required to wear well-fitted masks over their nose and mouth at all times. Our seating is general admission, meaning that patrons can socially distance as they see fit. Masking is optional for our performers, but they will maintain a minimum distance of 12 feet from our audience members at all times. All of our performers are fully vaccinated against COVID-19 and will have provided proof of a negative COVID-19 test within 24 of hours of the performance.

Are your venues handicap accessible?

Yes, all of our performance venues are handicap accessible. Details about specific venues will be available in our "Know Before You Go" emails, but please feel free to reach out to manager@clausura.org if you anticipate needing specific accommodations.

Still have questions ahead of your visit?

Feel free to reach out to manager@clausura.org and we will be happy to assist you.

